

April 9, 2024

Brown and Holmes

IS RECOGNIZED FOR

PASSION

Keeping your delivery promise

by Paul Arthur

E-STAR Program

FINANCIAL PERFORMANCE | CUSTOMER FOCUS | ENGAGEMENT | COMMUNITIES | HEALTH, WELLNESS AND SAFETY | INCLUSION & DIVERSITY | ENVIRONMENT | ETHICS & INTEGRITY | PASSION | ACCOUNTABILITY | EFFICIENCY | TRANSPARENCY | LEARNING

E-STAR

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ABOUT YOUR AWARD

This is a non-monetary award. You can view this award and other awards you have received under 'My Awards' on the 'My Dashboard' section of the E-STAR site.

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|----------------|-------------------------------|
| RECIPIENT NAME | Brown and Holmes |
| NOMINATOR | Paul Arthur |
| AWARD TYPE | Thank you! |
| AWARD REASON | Passion |
| AWARD TITLE | Keeping your delivery promise |
| DATE | April 9, 2024 |

AWARD MESSAGE

Team, as you know we needed your products on site to help safeguard our employees in line with COSHH requirements on metal working fluids. Part of the contract was to ensure that the installation was completed within the quarter. This was not only for the urgency of our teams; but also, to show when we are given a last-minute CapEx at the end of the quarter we can spend it in that quarter. This project had a number of delays, from the receipt of our PO through to lates shipping from the States. I was really impressed in how much this order mattered to you and you pulled out all the stops. I was also really impressed with your site team, they listened & communicated well, were polite and just cracked on. I really liked their attitude of prep before site which meant they could save time and not leave packaging waste behind them. By hitting your deadline, you have now improved our reputation of being big spenders. I will in future with my other 26 EHS leads in the UK recommend your team at every opportunity. A big thank you for the EATON Aldridge Team.

CUSTOMER SERVICE

If you have any questions, contact Customer Service at customerservice@workhuman.com or the appropriate number

| | | |
|---------------------------------|--|---|
| 24/7 English Support | Monday-Friday 10am-6.30pm GMT Local Language Support | Monday-Friday 9-6pm Hong Kong Time Mandarin/Cantonese Support |
| Australia: 1 800 316 536* | Belgium: 0800 81 763* | China: 400 8890 598* |
| Canada: 844 392 8560* | France: 0805 542 902* | Taiwan: 00801 85 6818* |
| Ireland: 01 562 1309† | Germany: 0800 724 3806* | Monday-Friday 8am-1pm CST Spanish Support |
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* Freephone † Local call rate ‡ International call rate